

## **Tracey - Hairdresser**

Tracey is a hairdresser. She works with couple of assistants at Gigi Hair Fashion - the tiny hairdressing salon her mum (also a hairdresser) opened over 50 years ago. Tracey still cuts the hair of some of her Mum's very first customers, and that of their children and grandchildren.

The shop has been decorated many times and hair colours are now made with much gentler chemicals. Yet the business operates in much the same way as it did all those years ago.

Technology hasn't changed the job. While some hairdressers use social media and the internet to grow their customer base, Tracey has never had the need to do so. She has known most customers for years and many have become friends. With a solid customer base and two assistants she is able to organise her working week how she likes.

Hairdressing is a busy and demanding job: you are on your feet all all day and need to be a good time keeper as you work to appointments. You also need to be a good listener and communicator so you can give customers hairstyles they like.

Tracey loves her job and rates it 10 out of 10. She enjoys being creative and making people look and feel good about themselves.